

# European Guardianship

A high quality and affordable service from  
an experienced, professional provider

For customers of Barbara Glasmacher  
Internationale Schulberatung

Pippa's   
Europe

# Welcome

Established in 1997 by my mother Pippa Hughes, Pippa's Guardians is a family-run guardianship organisation which supports the welfare of international students at some of the very best boarding schools in the UK.

Pippa's Guardians brings many years of experience with a professional and responsive service to each student in our care. With our Pippa's Europe (Glasmacher) Service, we can offer customers of Barbara Glasmacher Internationale Schulberatung a bespoke European service, giving them complete peace of mind and access to an optional range of services should they be required. Our collaborative service with Glasmacher complements the hands-on approach that many of our European customers wish to take. We look forward to looking after your child.

**“Pippa's Guardians' aim is to offer a best-in-sector guardianship service. They are highly successful in meeting this aim”** AEGIS Inspection



## Gold Standard Accreditation

We have a gold standard accreditation from AEGIS, the governing body for guardianship. This is the most prestigious accolade that a guardianship company can hold and signifies the highest standards in safeguarding and care in the guardianship of international students. We have over 26 years of experience and offer a professional service to each student in our care.

**Ben Hughes**  
Managing Director



## What is a guardian?

**An educational guardian is an adult or a company in the UK that is appointed by a parent to be their representative whilst their child studies in the UK.**

It is a legal requirement that international students under the age of 18 must have a UK based guardian whilst they are studying in the UK. This is to ensure the student's needs are met during times when the school is closed or in an emergency.

## What guardianship options are available to you?

Parents often ask why they need a guardianship agency when they have a friend or business acquaintance who can act as the educational guardian for their child. It's important to weigh up the pros and cons to make an informed decision that's right for your family and meets the requirements of the school. A good guardianship arrangement will give parents peace of mind that your child will be well looked after whilst they are enjoying their UK boarding school experience.

## Things to consider when appointing a family friend or business contact

Utilising a personal contact in the UK can seem a low cost and easy solution. The following points should be carefully considered before proceeding with this option:

- Are they located close to school and experienced to respond in an emergency 24/7?
- Are they always in the UK and available during term time?
- Are they able to accommodate your child when school is closed or when an unexpected requirement to leave school arises?
- Can they assist you with safe travel arrangements if required, and support if something goes wrong?
- Do they meet the stringent requirements of UK Visas and Immigration (UKVI)?





## Benefits of Pippa's Europe guardianship service

- Affordable, bespoke, peace of mind solution
- Optional services only charged for if you use them
- 24/7 emergency response for unforeseen circumstances
- Preferred and widely accepted by all schools
- Market leading AEGIS gold standard accreditation
- 26 years of professional experience and knowledge
- UK wide network of support



## Guardianship with Pippa's Europe

The key feature of our Pippa's Europe service is choice. We will respond in the event of an emergency and provide professional and experienced 24/7 duty support cover for all our students. What else we do for your child is then optional and there just in case you require us to help. If you decide you need us, you have access to Pippa's full range of market leading services.

Our parents remain in control for us to do as much or as little for their child as they choose. You will always be the main point of contact with the school and we understand you may prefer to make your own travel arrangements whilst planning for your child to return home when school is closed.



<i>Our Pippa's Europe Service:</i>	<i>included</i>	<i>optional</i>
24/7 duty support for emergencies	✓	
Personal Pippa's Europe manager	✓	
Pre-arrival online welcome seminar to prepare for life in a UK boarding school	✓	
Student handbook with advice and top tips	✓	
Easy online registration	✓	
Guardian letter for visa application	✓	
Informing school we are your guardian	✓	
Travel arrangements and support*		✓
Emergency host family accommodation*		✓
Exclusive Pippa's half term holiday activity camps*		✓

\*Optional services only charged for when used

**Our Pippa's Europe manager will be your personal point of contact to help with any questions that arise.**

How to contact your Pippa's Europe manager for general questions and enquiries:

*Email: [office@pippaseurope.co.uk](mailto:office@pippaseurope.co.uk)  
Call: 03302 235776  
Mobile: +44 (0)7842 442336*





# How we will look after your child - Your inclusive benefits



## 24/7 Duty Support for Emergencies and Urgent Assistance

Pippa's Europe are on call 24 hours every day to help you and your child with any difficulties that may arise. In the event of a crisis, Pippa's Europe will support your child by providing advice and assistance. Our dedicated team of experienced and knowledgeable staff are trained to respond in all kinds of unforeseen situations.



## Personal Pippa's Europe Manager

Our Pippa's Europe Manager will be your personal point of contact to assist you with any questions that arise. As your main point of contact, our Pippa's Europe manager will ensure any communications with us are smooth and supportive.



## Pre-arrival Webinar

Our complimentary pre-arrival online webinar offers you advice and support as you prepare for your child to join their UK boarding school.

It provides valuable tips on what to expect from both a pastoral and academic perspective when studying at a UK boarding school. This insight will reassure you and your child and help them to make the most of their forthcoming adventure by being better prepared.

### Topics include:

- Pre arrival advice
- Arriving in the UK
- Starting at school – the early days
- School routines and expectations
- Safe and smooth travel



## Student and Parent Handbook

You will receive a comprehensive Student and Parent e-handbook that will help your child to settle into their new school. Packed full of general advice and support, it will also explain how you can access our optional chargeable Pippa's services, if and when you require them. These may include an exciting half term holiday activity camp experience, our extensive travel service or an emergency host family.



# Pippa’s Europe (Glasmacher) guardianship fees for the 2025/2026 academic year

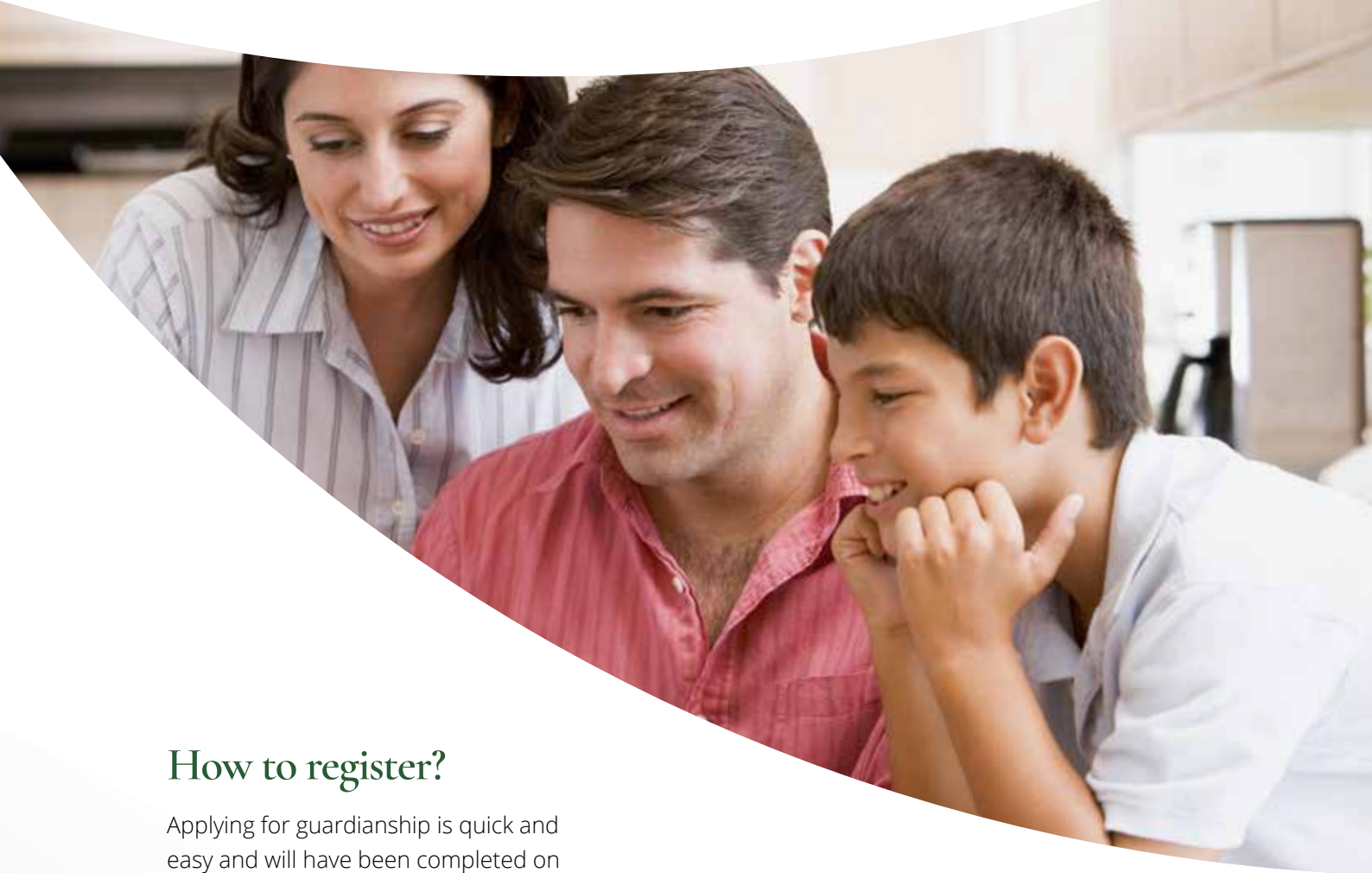
Termly guardianship fee	£100.00*
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## Emergency Support Services:

For a staff member required to be on-site or in attendance—for example, during school disciplinary matters, hospital visits, or handovers—a charge of £45 per hour will apply. Additionally, mileage will be charged at 50p per mile.

## Taxi Services:

Taxi services will be charged at cost. Alternatively, if a Pippa's chaperone is required, the fee will be £15 per hour plus 50p per mile.



## How to register?

Applying for guardianship is quick and easy and will have been completed on your registration with Glasmacher. An easy further information form will then be emailed to you requesting further details. You will need a copy of your child's passport to complete this form.

- Please visit our website [www.pippaseurope.com](http://www.pippaseurope.com) for more information on the Pippa's Europe Service.

## How will you be invoiced?

On registration with Glasmacher for this service, you will pay the first termly fee of £100 plus VAT. Prior to the start of each educational term you will be invoiced for that term's fees, at £100 plus VAT.



# Optional services and costs

## Pippa's half term holiday activity camps

**Held in February and May half terms.**  
**Available to students aged 12-18 years old.**

These camp experiences are designed to complement your child's education and personal development.

### Historical and cultural excursions

Exploring nearby historical sites, museums and art galleries, to enhance your child's understanding of UK heritage.

### Health and wellness

Fitness and sports activities and access to top quality facilities will help your child maintain physical and mental wellbeing.

### Cultural exchange

Interacting with students from diverse backgrounds and a range of cultures will help your child gain an appreciation of global perspectives and form cross-cultural friendships.

### Time to relax

Evening social programmes and social events to enjoy time with new friends will allow your child to return to school rested and refreshed.

### Lasting memories

Fun excursions to enjoyable and exciting attractions in the UK will ensure the half term is one to remember.

### Learn new skills

Many opportunities to try something new or learn a new skill; including cooking, sports, art and languages.

### Academic support

Tutors available throughout the camp to help and support your child in core subjects if they wish to focus on their studies during the half term break.

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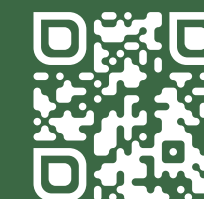
## How much does a half term camp cost?

Students under Pippa's Europe guardianship benefit from a discounted rate of £1,100 +VAT for 7 nights.

Extra nights are charged at £159 +vat per night.

We also offer a multi camp booking discount.

Book 2 camps and receive 5% off the second camp's course fees



Scan to download the 2025 camps brochure for more information



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# Travel

Pippa's Europe has an experienced travel team who can support our students wherever they are travelling within the UK - either to airports, family friends or host families. We have relationships with vetted transport companies so we are always ready to book drivers and manage your child's safe and smooth travel within the UK.

Once you have completed a travel service booking form detailing your specific needs, our travel team makes all the necessary arrangements to ensure that students have safe travel arrangements in place whenever they need to move around the UK.

In the event of a travel emergency or unexpected change, our responsive team will step in to provide support and ensure your child's safety.

Pippa's Europe Travel Service Cost:

Arrangement fee for all travel services: £75+VAT

Taxis and travel sundry costs e.g airport parking or drop off charges: Charged at cost.

How much does an emergency host family cost?

Arrangement fee for host family service: £250+VAT

Daily accommodation charge including meals and laundry: £64 per day

Out of pocket expenses e.g Outings, meals out: Charged at cost

# Emergency host family accommodation

Most of our Pippa's Europe students will travel home to their families when school is closed. It is not expected that host family accommodation will be required on a regular basis for children registered with the Pippa's Europe service.

If you require a frequent and regular host family, our comprehensive Guardianship service will be more suitable for your needs. Please contact [admissions@pippasguardians.co.uk](mailto:admissions@pippasguardians.co.uk)

In the event of an emergency or due to unforeseen circumstances, there may be a time when a Pippa's host family is required to provide accommodation for your child. Pippa's Guardians has a wide network of host families across the UK who are fully vetted and checked in line with AEGIS best practice guidelines.



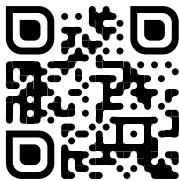
Would you prefer a more inclusive and comprehensive guardianship service?

Pippa's Guardians guardianship service is an unparalleled and personal end-to-end service designed to care for your child and support their academic progress throughout their schooling in the UK.

Whilst Pippa's Guardians are caring for your child, they will carry out the following responsibilities:



Your child's Area Manager will regularly visit your child in their boarding school to provide ongoing communication back to you, the parent. We use various methods of communication (WhatsApp, WeChat, email, calls, Zoom etc) to suit yours and your child's personal preference and to ensure your child always feels able and comfortable to communicate with their dedicated Area Manager.



Scan to download the 2025 Pippa's Guardians brochure for more information



Appoint a friendly, welcoming and fully inspected host family, which is close to your child's school. The host family provides a home for your child during all weekend breaks, half terms and holidays (as needed), according to your child's requirements.



Greet your child upon their arrival into the UK, and make all personal travel arrangements for weekend breaks, half terms and holidays.



Supervise the purchase of your child's school uniform.



Provide genuine pastoral care and take an interest in your child's progress at school both academically and in their personal development as they grow into adults.



Manage your child's pocket money.



Organise the purchase of UK mobile SIM cards.



Support your child's academic progress and attend parent/teacher meetings when required\*.



Represent both you as parents and your child's needs through good communication with your child's school and host families.



In the event of a crisis, Pippa's Guardians will support your child by providing advice and assistance. Guardians are on call 24 hours every day to help you and your child with any difficulties or problems that may arise.



Assist with opening UK bank accounts.



Provide support, help and advice on medical issues and counselling.



Advise and assist you regarding placements with future schools including handling the applications for you. They will also organise suitable English language and revision courses for the holidays when needed.\*



Arrange visits to schools or universities for interviews.\*



Assist you with visa applications and police registrations.\*

\*Additional fees may apply



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